

Introducing your new, free healthcare concierge!

How to reach the TouchCare team

☎ [866-486-8242](tel:866-486-8242)

✉ assist@touchcare.com

🌐 www.touchcare.com/ask

Useful Links

[Member Login](#)

[Benefits Refresher](#)

[RxCare Consultation](#)

Download the IOS/Android app



Scan me!

Hello Member,

Please see below for important information reminding you of a new service we are offering for you and your family!

TouchCare is a free, confidential healthcare concierge focused on saving you and your family time, money, and frustration.

The healthcare industry is constantly changing, and it can be challenging to understand the "lingo" or have the time to navigate complex situations that may arise. Let TouchCare do the work for you. Your TouchCare Health Assistants can help you with anything you may need relating to your benefits, and ensure that you have all the tools you need to get to the bottom of any issue.

TouchCare will work on your behalf to:

- Solve billing and claims concerns
- Find and schedule quality doctors and specialists in your area
- Provide accurate cost estimates for facilities and treatments
- Answer any benefit-related questions, simple or complex
- Provide guidance with mid-year benefit reviews
- Assist with finding lowest cost options for prescription drugs
- And more!

The TouchCare Health Assistants are available by phone, email, mobile app, and web portal. Please feel free to use whichever method you prefer. All interactions are confidential, and only the Health Assistants will have access to your questions and information.

TouchCare is open from 8:00 am until 9:00 pm, EST, Monday through Friday.

We welcome questions and are happy to provide additional information!

Sincerely,

TouchCare Team