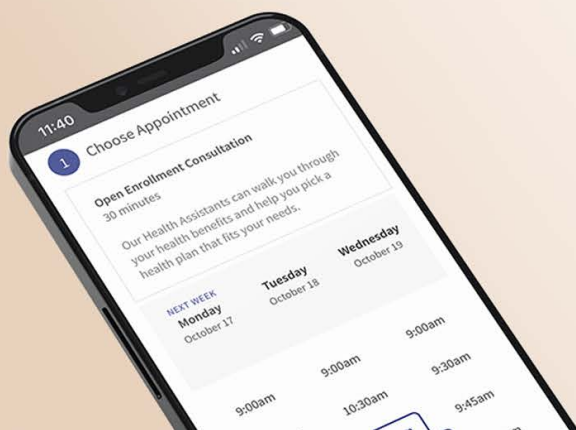




New Hire Benefits Consultations

Get scheduled today!

We are here to help you make confident choices about your health and wellness benefits. You can schedule your 1:1 Benefits Consultation through the TouchCare app, the member portal, or by phone. You can also use the link below and select "schedule a 1:1 OE consult" to book your appointment.

www.touchcare.com/onboarding

How our New Hire Benefit Consultations Work:

1 INTAKE

Fill out a quick intake form detailing you and your family's specific health needs. Then, select a convenient time to speak with a licensed Benefits Specialist.

2 1:1 CONSULT

During a 30-minute appointment, we'll walk you through all of your employer-sponsored benefits and discuss which plans will best meet your specific health needs.

3 RECAP

After the call, you'll receive a personalized benefits summary outlining your selected plans, helpful reminders, and answers to any outstanding questions.

Frequently Asked Questions

When should I schedule a consultation?

We recommend scheduling as soon as you receive your benefits enrollment materials — before your new hire election window closes.

Do I have to select all plans during the call?

No. You're not required to make your final selections during your consultation. However, it's a great opportunity to review your options, discuss coverage scenarios, and clarify any questions you have.

Do I have to schedule a consultation to get help?

No, if you have 1-2 questions, you can simply log in via the app, member portal, or by calling our Health Assistant for a quick, unscheduled chat.

Can I invite my dependent(s) to an OE consultation?

Yes. As a TouchCare member, you're authorized to invite your dependents. We're happy to make our benefits consultation a "family affair".